



ESTABLISHED 2003

Incorporating Rand Funerals c.c

**An Authorized Financial Services Provider. FSP No. 50210. Underwritten by KGA Life Ltd.**

**Actonville :1535 Singh Street, Actonville, Benoni, 1506**

**Tel: 011 421 7181/2 Cell: 083 377 2090 Emergency Phone: 011 421 7181/2**

**Brixton11 Esher Street/ cnr. Collins Brixton, 2001Johannesburg**

**Tel: 011 837 0854Cell: 082 492 5356 Emergency Phone: 011 421 7181/2**

**Branches: Daveyton, Tembisa, Tsakane, Vosloorus, Benoni, Reiger Park, Westbury**

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**Treating Customers Fairly Policy.**

TCF is a set of principles introduced by the Financial Sector Conduct Authority (FSCA) to aid and underpin existing financial services legislation aimed at the protection of consumers and clients.

Rand Financial Services Pty. Ltd values its relationship with its clients and acknowledges that without any clients it would not have a business. The TCF principles are embedded in the culture of the FSP and it continuously strives to enhance the quality of its service offering to clients and through its interaction with contracted product suppliers.